Accessibility

Museum Building

Ground Floor Museum

There are two doors as you enter the Museum. On warm days these doors are left open, on colder days one door will be shut. A guide is on hand inside the Museum to help if needed.

As you enter the Museum, there are two steps leading down to the Ground Floor. A small handrail is available for use.

The Main Entrance/Shop is quite small and can be congested on busy days.

There are two small steps leading up to the Chemist Shop display. This also has a narrow doorway.

There is a door to the back of the Museum which leads to the Garden. This door is kept open on warm days and closed on colder days. A Guide will be on hand to assist if necessary.

The Ground Floor houses our permanent displays.

The floor is wooden throughout.

Garden and Research Room

There is one small step leading down to the Garden. There is a small slope leading up to the D'Arcy Thompson Garden and finally two small steps.

The Garden is paved throughout and wide enough for wheelchair use.

The Research Room is wide enough for wheelchair access

There is a small lip to access the outdoor display areas.

Please Note: Wheelchair access is not possible from the Museum to the Garden and outdoor displays. Access can be arranged through our back gate to the Garden and outdoor displays. Please Contact Us beforehand or ask a Guide at the front door to open the back gate. There is a small step through the back gate and wheelchair ramps are available.

First Floor Museum

There is a set of 11 stairs followed by 4 stairs to access the First Floor. Handrails are available on both sides.

The First Floor is one large open space and houses our temporary exhibitions.

There are no lifts within the Museum.

Exhibition Booklets on the temporary exhibitions (First Floor) are free to those who cannot access this area.

The floor is wooden however a large rug covers a large portion of this floor.

Parking

Blue Badge holders are able to park directly outside the St Andrews Preservation Trust Museum, 12 North Street

Toilets

The Museum does not have toilet facilities on site. Information on nearby public toilets can be found here https://www.fifedirect.org.uk/yourtown/index.cfm?fuseaction=FacSearch.Display

Assistance Dogs

Welcome throughout the Museum.

Lifts and access to the Museum & Garden

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Baby Changing Facilities

The Museum does not have baby changing facilities. Information on the nearby facilities can be found here https://www.fifedirect.org.uk/yourtown/index.cfm?fuseaction=FacSearch.Display

Seating

There is seating available throughout all areas of the Museum and Garden.

Borrow a Wheelchair

Visitors can borrow a wheelchair if required. Please note there is only one wheelchair available to borrow and so booking is advisable. Please telephone in advance to book on 01334 477629 or email curator@stapt.org.uk

Before you arrive

Wheelchairs/Mobility Scooters

Wheelchair users are welcome. However, mobility scooters and larger electric wheelchairs are unable to be used within the building as the circulation routes are often too narrow. A wheelchair is available to borrow from the Museum.

Mobility scooters can be parked at the owner's risk on the street outside of the Museum.

Assistance and therapy animals

Assistance and therapy animals are welcome. Puppies in training are welcome. A drinking bowl for dogs is provided.

Getting to the Museum

Parking

The Museum is at the eastern end of North Street and is within easy walking distance of the Town centre. There are a selection of free and paid parking options within a short walk of the Museum including North Street, South Street and the Scores. Please note that town parking can be especially busy during the summer months.

There is no dedicated parking for the Museum.

Arriving by bus, train or taxi

The nearest railway station is Leuchars station approximately 8 miles from the Museum. Taxis are available at the station. If you require and accessible taxi we suggest you book this in advance.

The nearest bus stop is 200m from the Museum. The service that frequents this stop is the 9B www.moffat-williamson.co.uk/timetable/service-9B

All buses are accessible and can accommodate one wheelchair.

You can plan journey by car or public transport using https://www.traveline.info/ simply enter your postcode and ours, which is KY16 9PW, to get directions.

Guide information

Guides in Museum

There are volunteer guides both on the ground floor and first floor, who are happy to help all visitors and answer questions.

Large print

We have a large print museum guide leaflet. Please ask a Museum guide, who will be happy to assist.

Languages

Our Museum guides are available in seven languages including English, French, Spanish, German, Italian, Polish and Chinese.

Braille

There are a selection of braille signage within our Garden. Ask one of our guides when you arrive whom can provide you with further information.